

# **Horizontal Tank**Operators Handbook and Warranty



# Think Tank Think ENDURATANK



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Enduratank provides a quality tank and water cartage/spray system for the use of our clients.

To ensure continuous and quality use, we undertake this Warranty Agreement to enable trouble free and Quality Assured Service of our tanks and spray systems.

Please read and understand all documents in the Operators Handbook adhered to your tank.

On purchasing an Enduratank tank or system, customers are requested to read all documents carefully and ensure they understand the operation system, ensure correct mounting and restraint to the specifications provided, prior to use.

- **Step 1:** Complete Warranty Registration Form and return to: Enduramaxx Limited, Outgang Road, The Fen, Baston, PE6 9PT
- **Step 2:** Purchase or manufacture frame/mounting system in conjunction with Enduratank's design/plan
- **Step 3:** Mount and secure tank in compliance with specifications as supplied by Enduratank
- **Step 4:** Ensure the connection between any fixed pipework and the tank (or tank outlet) allows for movement

#### In all cases WARRANTY WILL include:

- Workmanship of tank (manufacture)
- · Quality of raw materials and fittings
- Integrity and workmanship of frame/skid if purchased from Enduramaxx
- Guarantee on NEW Tank for a pro-rata period of 10 years (for original purchaser)

### **TO AVOID DOUBT - Warranty does not cover the following:**

- Tank mishandling, misuse, or faults caused by failure to follow installation advice or routine maintenance
- Unauthorised alterations or changes to tanks (including welding, cutting, or mounting)
- Damage from use of rigid/fixed outlets to pumps or other fittings
- Damage from wear or tear
- Incorrect placing and securing of pumps or tanks
- Freight or costs associated with repairs associated with any of the above
- Costs associated with dismantling, installation or re-installation of the tank or frame
- Contents of the tank
- Adequate breathers must be fitted to tanks. This is responsibility of the user

#### **CLAIMS PROCEDURE:**

### What to do if your product breaks down

Contact Enduratank on **01778 562810** and follow our simple steps to make a claim under warranty.

Follow are simple claims procedure:

- Please have your invoice number, date of purchase and Company purchased from, prior to calling
- Take digital photo of affected area/mount/tank, etc. and email to enduratank@enduramaxx.co.uk
- Our Warranty personnel will verify your warranty number and advise you of action to be taken
- You will be notified if your product needs to be returned and/or the action to be undertaken
- Our aim is to have your unit returned as soon as possible, depending on the seriousness of your problem
- Remember, it is at the discretion of Enduratank to repair, replace or refund the unit
- If any unit (pump, motor or tank) is found to have been mishandled, inappropriately used, mounted or secured; the cost associated will be incurred by the client

All products are sold in accordance with our terms and conditions of sales of goods dated 14.03.17.

These terms and conditions can be found on our website. They are also available upon request.

#### **TECHNICAL INFORMATION**

We can offer outlets and hoses suitable for applications involving chemical transfer.

Our technical information, whether verbal, in writing or by way of trail sampling, is given in good faith but without warranty and this also applies where propriety rights or third parties are involved.

It does not release you from the obligation to test the products supplied by us as to their suitability for the intended processes and uses.

The application, use and processing of the products are beyond our control, therefore, entirely your own responsibility. Should, in spite of this, liability be established for any damage, it will be limited to the value of the goods delivered by us and used by you.

#### **PLEASE NOTE:**

Warranty is conditional on tank being correctly mounted.

## **LIQUID SURGE**

Enduratank strongly recommends the use of the ball baffle system to control liquid surge when in transit. Call **01778 562810**.

#### WARNING NOTICES

Copies of stickers attached to tank are shown below. Please ensure that these instructions are followed.

## WARNING

- · Do not exceed vehicle manufacturers loading, towing or lifting specifications and regulations.
- Ensure tank is firmly secured in an appropriate manner.
- · Use caution at all times, particuarly when driving on rough or steep terrain.
- Comply with chemical manufacturers safety requirements and all relevant legislation.



# WARNING

- **READ BEFORE USING TANK**

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- NOTIFICATION.

  SOLIT IN THE TANK BEING PUNCTURED AND THE CONTENTS ESCAPING, CAUSING INJURY TO NEARBY PERSONS OR PROPERTY.

#### THIS TANK MUST ONLY BE LIFTED WHEN EMPTY

01778 562810

www.enduratank.co.uk

## **Warranty Information**

### 10 Year Extended Warranty Conditions – Horizontal Tank

- 1.1 These extended warranty conditions ("Extended Warranty") will form part of the standard terms and conditions for the sale of goods (the "Contract") entered into between the Company and the Buyer. Where there is a discrepancy between this Extended Warranty and the Contract, the terms and conditions of this Extended Warranty will prevail.
- 1.2 All words and phrases used in this Extended Warranty shall have the meanings as set out in the Contract unless the context otherwise requires.
- 1.3 The Company warrants that (subject to the other provisions of these conditions) on delivery and for a period of ten (10) years from the date of delivery, the Goods shall be of satisfactory quality within the meaning of the Sale of Goods Act 1979.
- 1.4 The Company shall not be liable for a breach of the warranty in condition 1.3 unless: The Buyer gives written notice of the defect to the Company, and, if
- the defect is as a result of damage in transit by the carrier, within 3 working days of the time when the Buyer discovers or ought to have discovered the defect;
- 1.4.2 The Company is given a reasonable opportunity after receiving the notice of examining such Goods and the Buyer (if asked to do so by the Company) returns such Goods to the Company's place of business at the Company's cost for the examination to take place.
- 1.5 The Company shall not be liable for a breach of the warranty in condition 1.3 if:
- 1.5.1 The Buyer makes any further use of such Goods after giving such notice; or
- 1.5.2 The defect arises because the Buyer failed to follow the Company's oral or written instructions as to the storage, installation, use or maintenance of the Goods or (if there are none) good trade practice; or
- 1.5.3 The Buyer alters or repairs such Goods without the written consent of the Company.
- Subject to conditions 1.4 and 1.5, if any of the Goods do not conform with the warranty in condition 1.3 the Company shall at its option repair or replace such Goods (or the defective part) or refund the price of such Goods at the pro rata Contract rate provided that, if the Company so requests, the Buyer shall, at the Company's expense, return the Goods or the part of such Goods which is defective to the Company.
- 1.7 If the Company complies with condition 1.6 it shall have no further liability for a breach of the warranty in condition 1.3 in respect of such Goods.
- 1.8 Any Goods replaced shall belong to the Company and any repaired or replacement Goods shall be guaranteed on these terms for the unexpired portion of the ten (10) year period.
- 1.9 Extended Warranty Registration is effective if completed and returned within 21 days of original purchase.

## **Warranty Form**

#### Tank Installation/Mounting

ALL TANKS MUST BE MOUNTED IN ACCORDANCE WITH ENDURATANK'S DETAILS. PLANS. DRAWINGS and INSTRUCTIONS.

Please read and complete all sections of this form in capital letters. Mark appropriate boxes with a

#### Instructions

- •This is a general warranty for clients who purchase an Enduratank tank or frame.
- •Warranty will only apply to original purchaser.
- •Warranty Registration is effective if completed and returned within 21 days of original purchase.

#### NAME AND TELEPHONE NUMBER OF PURCHASER

Please use full name or name of company e.g. Inc for companies or full first and last name for individuals. **ADDRESS** Please add full address details - NOT PO BOX PLACE OF PURCHASE **Business Name**<sup>1</sup> Address: TANK OR PRODUCT PURCHASED Tank/Product Description: Product Code: Serial Number: Please study the agreement, sign, detach and return it to the address below. **AGREEMENT** I have read and understand the plans, details and instructions provided by Enduramaxx on INSTALLING my tank and SECURING my tank. I agree to INSTALL and SECURE my tank in accordance of Enduramaxx's requirements. NB: ALL FITTINGS and HOSES FROM TANK OUTLET TO PUMPS etc., ARE TO BE FLEXIBLE AND NOT RIGID! I acknowledge that if I fail to comply with the MOUNTING, SECURING and SUPPORTING of my tank; I will VOID the explicit WARRANTY, and could possibly incur the cost of freight to ENDURATANK for the repair of my tank; OR at the least, the cost of a nominated and qualified PLASTIC WELDER to repair the damage. Signature: Office Use Only: Position: On completing this agreement, please return to: Enduramaxx Limited, Outgang Road, Baston, Lincolnshire, PE6 9PT DISCLAIMER: If you want us to keep you informed of new products please tick this box

Enduratank is a Registered Trading Name of Enduramaxx Limited. VAT Number 910149655
Disclaimer: Product specifications are subject to change in line with our commitment to continuous improvement. Capacities and dimensions